



# 911 REALITY BASIC SPECS



**INSTRUCTOR**



**STUDENT**

# HARDWARE FOR (1) FULL 911 REALITY BASIC TRAINING STATION

## ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



**INSTRUCTOR STATION**

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord 25-50 ft

## ONE STUDENT TRAINEE SYSTEM INCLUDES:



**STUDENT STATION**

- (1) Lenovo ThinkCentre Computer
- (1) Lenovo Screens
- (1) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (1) DP Cords

**EQUIPMENT WARRANTY** One year

**UPGRADES** All upgrades available at no cost.

**SUPPORT** Website owners room and online support.

**SETUP** Stations are portable and plug and play stand alone systems.

**TRAINING** Online anytime 0900 - 1400 PST training for staff or IT for the life of the product.

**VIDEO TRAINING** Each station provides video training on every aspect of simulation and academy

**9-1-1 REALITY TRAINING STATION**

# DESCRIPTION 911 REALITY BASIC SIMULATOR

**911 REALITY BASIC** - Created for preemployment entry level 9-1-1 call taking and radio dispatch in a multi-tasking environment. No Internet access needed. Truly plug in and begin teaching.

**DESIGN INTENT** - 9-1-1 Reality Simulation was designed to be; portable, plug and play, pre-CAD generic learning environment. The default ANYTOWN addressing, call types and responses can be used if customization is not desired.

## USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES

- Addressing - your local cities for a realistic learning environment
- Call types to match your location public safety agencies
- Responses to match the type of training such as police, fire, EMS or other
- Ring down lines to commonly called numbers; ambulance, state patrol, animal control

## SOLE SOURCE

Professional Pride, Inc is the sole source of this simulator and all products and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com.

## RETURN POLICY

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

**100% SUPPORT-** Our staff is in the office to assist, support or offer online anytime training to your teachers. We take pride in our company, our expertise, and our desire to support education for 9-1-1.

## CURRICULUM

In addition to the **9-1-1 Reality Simulator**, the **9-1-1Academy.com** online academy or the **911 Desktop Academy** provide a full 10 unit 9-1-1 education course of study. Please visit our website to learn more about our course curriculum and **NECC national certification**.

[www.911CareerTraining.com](http://www.911CareerTraining.com)

9-1-1 REALITY TRAINING STATION

# SPECS 911 REALITY BASIC SOFTWARE

**9-1-1 REALITY BASIC SIMULATOR - NO INTERNET NEEDED**

## SOFTWARE FEATURES

**SIMULATION FEATURES** for Multi Tasking Training • Login screens • Call types/codes programmable • Traffic Stop/ On View popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels • TTY calls • Ring Down Lines programmable • Call Back Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx

**DOCUMENTATION** • Trainee Outcome Session Report • Session recording logs for radio and phones • Instructor Notes Report all labeled with date Instructor and Student name. Learners can create a portfolio of actual 9-1-1 calls they answered and their test scores.

**SCENARIOS** Full A-Z police, fire and EMS scenarios provided for training sessions.

**VIDEO, ONLINE AND USER MANUAL** Teacher training is provided. Customer service is our priority. Staff is in the office Mon - Friday PST for online training scheduling or support.

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## FOR VOCATIONAL COLLEGES AND HIGH SCHOOLS

### DIGITAL AND ONLINE CLASSROOM TRAINING 911 ACADEMY

**www.9-1-1Academy** completes a full course offering a ten unit curriculum on-line. The 9-1-1 Academy curriculum can also be purchased digitally as a **Desktop 9-1-1 Academy**.

The 9-1-1 Emergency Communications Manual 6th edition hardcopy is the required textbook for the course.

**CERTIFICATION** Full teacher and student NECC on-line certification is provided for simulation owners at no cost. Student on-line exams with immediate results are \$25 each with no cost retakes. Full anytime on-line training for teachers / trainers on the curriculum. NECC was created by a 9-1-1 NECC Coalition of professional educators and PTC Professional Testing Corp of NY.

**[www.911CareerTraining.com](http://www.911CareerTraining.com)**

**9-1-1 REALITY TRAINING STATION**