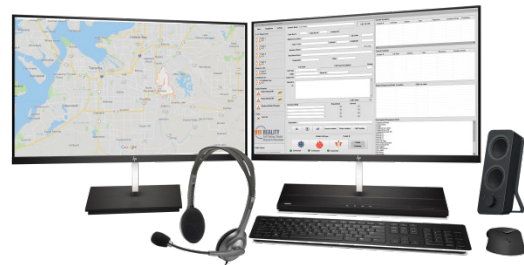




# 911 REALITY PLUS SPECS



**INSTRUCTOR**



**STUDENT**

# HARDWARE FOR (1) FULL 911 REALITY PLUS TRAINING STATION

## ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



### INSTRUCTOR STATION

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord
- (1) Netgear Router pre-programmed

## ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



### STUDENT STATION

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord

**EQUIPMENT WARRANTY** One year, additional available.

**UPGRADES** All upgrades available at no cost. No yearly fees.

**SUPPORT** Website owners room and online support.

**SETUP** On site setup optional. Stations are portable and plug and play stand alone systems.

**TRAINING** Online anytime 0900 - 1400 PST training for staff or IT for the life of the product.

**VIDEO TRAINING** Each station provides video training on every aspect of simulation and academy

# DESCRIPTION 911 REALITY PLUS SIMULATOR STATIONS

**911 REALITY PLUS** - Created for training entry level 9-1-1 call taking and radio dispatch in a multi-tasking environment for multi line phone, mapping, text to 911 and radio dispatching for emergency communications police, fire and EMS agencies.

**DESIGN INTENT** - The stations were designed to be; portable, ethernet, plug and play, pre-CAD generic learning environment, with online 911 academy and online certification loaded onto the stations for a full plug and train 911 Academy full course of study.

## USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES

**Stations can be customized prior to delivery for the following features.**

ALI DATA BASE (addressing) will have loaded approx 50 business addresses in YOUR town or city

CALL TYPES can be user defined - Maximum Call Types 99

AREA BEATS can be user defined - Maximum Beat index: 99

UNIT IDENTIFIERS can be user defined - Maximum Units number: 99

RESPONSE TYPES can be user defined

PRIORITY field can be user defined

RING DOWN LINES - defined by agency

SOUND EFFECTS - can be uploaded wav files. Comes with default sounds.

## SITE LICENSE

Reality Station software is licensed to one particular station and cannot be copied to another without a user code. All the training products loaded onto the system are given a site license which allows only that agency to use the restricting the transfer, sale and sharing of those products with any other entity.

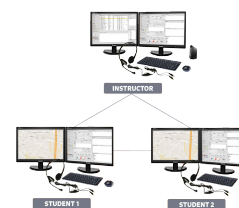
## SOLE SOURCE

Professional Pride, Inc is the sole source of this simulator and all products and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com.

## RETURN POLICY

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

ONE INSTRUCTOR TO ONE STUDENT \$19,950.00  
ONE INSTRUCTOR TO TWO STUDENTS \$29,925.00



**9-1-1 REALITY TRAINING STATION**

# SPECS 911 REALITY PLUS SIMULATOR

## SOFTWARE FEATURES

**SIMULATION FEATURES** Multi Tasking Training • Login screens • Call Types/codes programmable • ALI/ANI XY coordinates programmable for mapping • Traffic Stop/ OnView popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels

- 2 Text 911 lines • TTY calls • Ring Down Lines programmable • Call Back Line for hangup
- Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx

**DOCUMENTATION** Trainee Outcome Session Report • Session recording logs for radio and phones

- Instructor Notes Report labeled with date and Instructor and Trainee name. Three types of documentation.

**SCENARIOS** Full A-Z police, fire and EMS scenarios provided for training sessions.

## ONLINE 911 ACADEMY

**9-1-1 ACADEMY ONLINE** (10) Units of study following the 9-1-1 Emergency Communications Manual (required textbook) can be accessed from the simulator desktop link. One teacher/trainer hard copy provided for each station. This ONLINE course costs are: \$129 per seat, 911 Emergency Communications Manuals \$84.95 and NECC exams \$25.

**CERTIFICATION** Full teacher and student NECC on-line certification is provided for Academy teachers at no cost to simulator owners. Student on-line exams with immediate results are \$25 each with no cost retakes. Full anytime on-line training for teachers / trainers on the curriculum. NECC was created by a 9-1-1 NECC Coalition of professional educators and PTC Professional Testing Corp of NY.

**GO SHOPPING FOR 9-1-1 AGENCIES.** Recognizing that 911 agencies have full curriculum in place an alternative is offered. In lieu of the 911 Academy, 911 agencies have the option to Go Shopping and add to cart \$1500 worth of products; in service, ebooks, SOP, Training Manual, actual 9-1-1 scripted calls and more.