



# 911 REALITY BASIC SPECS



**INSTRUCTOR**



**STUDENT**

# HARDWARE FOR (1) FULL 911 REALITY BASIC TRAINING STATION

## ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



**INSTRUCTOR STATION**

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord 25-50 ft

## ONE STUDENT TRAINEE SYSTEM INCLUDES:



**STUDENT STATION**

- (1) Lenovo ThinkCentre Computer
- (1) Lenovo Screens
- (1) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (1) DP Cords

**EQUIPMENT WARRANTY** One year

**UPGRADES** All upgrades available at no cost.

**SUPPORT** Website owners room and online support.

**SETUP** Stations are portable and plug and play stand alone systems.

**TRAINING** Online anytime 0900 - 1400 PST training for staff or IT for the life of the product.

**VIDEO TRAINING** Each station provides video training on every aspect of simulation and academy

**9-1-1 REALITY TRAINING STATION**

# DESCRIPTION 911 REALITY BASIC SIMULATOR STATIONS

**911 REALITY BASIC** - Created for training entry level 9-1-1 call taking and radio dispatch in a multi-tasking environment for multi line phone, and radio dispatching for Emergency Communications police, fire and EMS agencies. No Internet access needed. Truly plug in and begin learning.

**DESIGN INTENT** - The stations were designed to be; portable, ethernet, plug and play, pre- CAD generic learning environment with classroom training products and on-line certification loaded onto the stations for a full plug and teach 911 course of study.

## **USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES**

**Stations can be customized prior to delivery for the following features.**

ALI DATA BASE (addressing) can be user defined — we load 50 of your city or town addresses for you.

CALL TYPES can be user defined — Maximum Call Types 99

AREA BEATS can be user defined — Maximum Beat index: 99

UNIT IDENTIFIERS can be user defined — Maximum Units number: 99

RESPONSE TYPES can be user defined

PRIORITY field can be user defined

RING DOWN LINES - defined by agency

SOUND EFFECTS - can be uploaded wav files. Comes with Defaults.

## **SITE LICENSE**

Reality Station software is licensed to one particular station and cannot be copied to another without a user code. All the training products loaded onto the system are given a site license which allows only that agency to use the products restricting the transfer, sale and sharing of those products with any other entity.

## **SOLE SOURCE**

Professional Pride, Inc is the sole source of this simulator and all products and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com.

## **RETURN POLICY**

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

# SPECS 911 REALITY BASIC SOFTWARE

**9-1-1 REALITY BASIC SIMULATOR - NO INTERNET NEEDED**

## SOFTWARE FEATURES

**SIMULATION FEATURES** for Multi Tasking Training • Login screens • Call types/codes programmable • Traffic Stop/ OnView popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels • TTY calls • Ring Down Lines programmable • Call Back Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx

**DOCUMENTATION** • Trainee Outcome Session Report • Session recording logs for radio and phones • Instructor Notes Report all labelled with date and Instructor and Student name. Learners can create a portfolio of actual 911 calls they answered and their test scores.

**SCENARIOS** Full A-Z police, fire and EMS scenarios provided for training sessions.

## DIGITAL AND ONLINE CLASSROOM TRAINING 911 ACADEMY

**www.9-1-1Academy** completes a full course offering a ten unit curriculum online. The 9-1-1 Academy curriculum can also be purchased as a Desktop Academy. See [www.911CareerTraining.com](http://www.911CareerTraining.com) for further on the classroom material and costs.

**CERTIFICATION** Full teacher and student NECC online certification is provided for simulation owners at no cost. Student online exams with immediate results are \$25 each with no cost retakes. Full anytime online training for teachers / trainers on the curriculum. NECC was created by a 9-1-1 NECC Coalition of professional educators and PTC Professional Testing Corp of NY.

**GO SHOPPING FOR 9-1-1 AGENCIES.** In lieu of the 911 Academy 911 agencies can select \$1500 in training products online to be digitally loaded onto each station. Visit [911Trainer.com](http://911Trainer.com) to explore.